



# The Old Oaks Touring Park

Wick Farm Wick Glastonbury Somerset BA6 8JS

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All Camping Cabin bookings are accepted  
subject to the following conditions:

- **Payment** - payment in full is required at the time of booking.
- **Cancellations** - No refunds can be given on Cabin bookings for any reason. We strongly recommend guests take out holiday insurance to cover against loss in unforeseen circumstances.
- **Credit Card Retainer** - All guests booking a cabin will be required to give their credit card details on arrival. These will be retained in a secured place for the duration of the stay to safeguard the park against damages or theft. They will be destroyed immediately after the cabin has been inspected and cleaned. Hired stoves **must be cleaned thoroughly** to avoid a £20 charge.
- **Adults Only** - The Old Oaks is an adult only park catering for singles, couples and families (18+). Our adult only policy applies to day visitors also. Please note however, that our own children / grandchildren may be seen around the park from time to time as they live on site.
- **No Smoking** - our Cabins are strictly non smoking. If the park has reason to believe that a guest has smoked in the Cabin, a £25.00 charge will be taken using the retained credit card details.
- **Pets** - No pets are permitted in the Cabins.
- **Arrival & Departure Times** - Cabins are reserved from 2pm on day of arrival until 11am on day of departure. The Cabin must be vacated by this time and new arrivals must not be before 2pm unless by prior arrangement. Those wishing to make a late departure should enquire at Reception if this is possible. Late departures are only available between Sept and April. Half day fees apply and departure must be by 6pm. Latest arrival time is 6pm Oct to mid April and 8pm mid April to end Sept.
- **Cooking** - For safety reasons, the use of camping stoves or similar inside the cabin is strictly forbidden. Please use the outside decking area. Stoves must be situated at least 3 feet away from the canopy and the cabin. If you do not have a stand for your stove, please ask reception to lend you some bricks or similar, to avoid using the stove directly on the wooden decking.
- **All new arrivals and visitors** must call at Reception **before** entering the Park. Day visitors (18+ Max 4 per unit) must park in the designated area and will be charged a small fee (donated to charity) dependent on length of stay. It is not acceptable for visitors to arrive when the reception is closed or to stay later than 10.30pm.
- **Noise levels** - as many of our guests choose The Old Oaks to enjoy the peace and tranquillity of the countryside, we ask that music, TVs and all noise be kept at a reasonable level at all times and to an absolute minimum between 11pm and 8am.
- **The Park gates are closed to all vehicles** between 11.15pm - 7.30am.
- **We reserve the right to refuse admittance** or to terminate the visit of any person or persons whose conduct is detrimental to The Old Oaks Touring Park or to other visitors.