



The Old Oaks Touring Park

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Caravan Storage Information

Why store your caravan?

- No towing
- More time to relax
- Less stress
- Hassle free
- Less fuel
- No need for a large towing vehicle
- We put your van on your pitch
- Free up your driveway!

Prices	2012
12 months (1st Jan to 31st Dec)	£425.00
Equivalent to (per week)	£8.17
Short Term (per week or part week)	£20.00

Our storage facility is available to new and existing guests of The Old Oaks who intend to spend the **majority of their holidays** on our Park.

Storing your van with us gives you the convenience of having your van ready and waiting on your pitch whenever you fancy a visit.

Relax in the knowledge that your pride and joy is safe and sound in our secure, alarmed storage yard. Access to the yard is restricted to Old Oaks staff and management only.

Our location in the heart of the beautiful, unspoilt Somerset countryside ensures guests of an abundance of wildlife, walking, stunning scenery, peace and quiet and many, many places to visit.

Our very competitive price is a mere fraction of the saving on fuel, not to mention the saving on the vast cost of buying a large towing vehicle.

Payment

- The 12 month fee (or pro rata amount dependent on date van is brought into storage) is payable either in full on the first day or may be paid in 2 equal instalments if brought in before 1st July.
- If after 1st July date, payment for the remainder of the year is required in full.
- If you are using our facility for less than 12 months (only when available), you will be charged, to the nearest month for the period of storage. For example, if you bring your van in on May 3rd, you will be charged for 8/12 of the total.
- We reserve the right to levy a late payment penalty of £10 per week.
- In cases where fees are 2 or more months in arrears, the van will be placed in an area outside the secure storage facility at the owners own risk. The customer will be informed of this and should payment not be received within 7 days, the storage space will be relet to the next person on our storage waiting list.

Refunds

- There are no storage refunds when using the van on or off the Park.
- Strictly no refunds will be given if you remove your van before the end of the storage period (31st December).

Security

- Vans are stored in our secure storage yard, away from the main Park. The alarmed gate is kept locked at all times and access is restricted to Park staff only.
- Old Oaks wardens and management are resident on site at all times for added security.
- Caravan owners are not permitted access to the storage area at any time, therefore customers wishing to clean their van or carry out any maintenance work, however small, will need to book a pitch (48 hours notice required) and will be charged the £5 towing out fee (unless staying for 2 or more nights) plus the full daily pitch fee. This service is not available during high season.

Towing Charges

- No charge if using the van on our Park for a minimum of 2 nights (3 in high season and bank holidays). 48 hours notice is required.
- £5 if being used for one night only or taking off site. 48 hours notice is required.

Conditions

- All persons using our storage facility will be required to complete and sign our Caravan Storage Licence Agreement.
- Vans will only be accepted into storage (yearly or short term) with hitch locks and a valid copy of insurance (to be retained by the Park).
- A vehicle inspection report will be completed and retained by the Park each time the van is brought into storage. This safeguards the Park against possible fraudulent claims of damage to their van.
- Storage spaces are limited and priority will be given to guests who intend to use their van on our Park the most frequently.
- Touring caravans and trailers must be maintained in a fully mobile and roadworthy condition.
- All gas supplies to the van must be isolated by turning the valve of all storage cylinders to the off position before entering the storage area.
- On each day of each departure, please fit your hitch lock and inform reception that you are leaving so that your van may be returned to the secure yard as soon as possible. Please ensure your departure is before 6pm. After this time, your van cannot be returned to the storage yard and will be left on the pitch, at your own risk until the following morning.
- Customers with vans in storage do not have priority when making bookings.
- All dates must be pre-booked with a £25 non-refundable deposit per week or part week and whilst we always do our very best to oblige requests - we cannot guarantee particular pitches.
- **Caravans are stored entirely at the owners' risk at all times and The Old Oaks shall not be liable for any loss of or damage to the caravan or the contents thereof howsoever caused, nor be under any obligation to take any steps whatsoever to protect the caravan or the said contents.**